

WARRANTY CLAIM, REPAIR AND SERVICE FORM

IMPORTANT: TERMS & CONDITIONS

- *Please fill up, print out this claim form, and send it to us along with your device.
- *It is important that we receive the filled up physical copy of this form with your device so that we will be able to process it accordingly.
- *Attach a copy/screenshot of your receipt/proof of purchase and if you purchase before delivering your baby, kindly attach proof of delivery (birth cert/hospital card).
- *All transport and/or courier charges for warranty claims are to be borne by the customer.
- *Track Twenty Two Sdn Bhd will not be held responsible for any damage and/or deterioration of any devices that it receives.
- *All warranty claim submissions must be accompanied by a hard copy (printed) Warranty Claim, Repair and Service Request Form that has been filled up with the correct information. Track Twenty Two Sdn Bhd will not be held responsible for any delays, losses or errors with any device that is sent to Track Twenty Two Sdn Bhd without a completely filled up printed copy of this form.

Customer's Details:

Name:

Address:

Mobile No.:

Product Serial No.:

Description of issue (reason for sending it in:

Customer's signature

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For inquiries and/or requests, kindly contact us at:

WhatsApp: 012 908 3022

Instagram: @arley_baby

Facebook: @arleybaby

By submitting this form, you hereby acknowledge and agree to the terms and conditions stated above.